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Date 30 March 2023

Our ref CSMS 4507516

Contact Mark Leach  
079165071

Water Industry Act 1991 - Sections 75(2) (b) and 170  
**Notification of leak on your water supply pipe**  
**This is NOT a Waste Notice**

To Orchard PM LTD

**Action required within 30 days**

We have identified a leak at Swimming Pool, The Quay, Emerald, Quay, Shoreham, BN435JP. The water leak is on the water supply pipe for the swimming pool or the internal pipe work related to the pool. We've estimated the leak at 255 LPH.

**What happens next?**

The Water Industry Act 1991 requires us to ask that you repair the leak within 30 days of receiving this letter, which is {date\_wn21\_end}, because the leak is likely to cause damage, or result in the water we supply being wasted, misused or becoming contaminated.

If you have any questions about this, please contact us on the number above, quoting the reference number above.

Once the work is done please let us know by phoning 0330 303 0277 or visit [southernwater.co.uk/repaired-a-leak](http://southernwater.co.uk/repaired-a-leak) quoting our reference.

**If the leak isn't repaired**

If you don't carry out the repair, the Water Industry Act 1991 enables us to:

- cut off the supply if the leak becomes an emergency or the property appears unoccupied<sup>1</sup>
- carry out the repair and charge you a reasonable cost for the work
- prosecute<sup>2</sup> you for allowing your water fittings to be or remain defective.

We will, however, send a waste notice before we take any of these steps; this can be avoided if you keep us updated with progress.

Yours sincerely,

[FIRSTNAME SURNAME]

(Authorised on behalf of Southern Water Services Limited)

1 Water Industry Act 1991 Section 75. 2 Water Industry Act 1991 Section 73.